Introduction:

The Texas Department of State Health Services (DSHS) has developed Resiliency and Disease Management (R&DM), a model for community-based mental health services for:

- adults with:
 - Bipolar disorder,
 - Schizophrenia, or
 - Clinically severe depression, and
- children with serious emotional illness.

R&DM promotes the provision of high quality and effective community-based mental health services by individual-specific information that:

- identifies an individual's mental health care needs,
- matches those needs to a particular type(s) of MH rehabilitative services, and
- evaluates the effectiveness of the service provided.

The WebCARE System:

WebCARE developed by DSHS is a web-based system that supports:

- registration,
- diagnosis,
- adult uniform assessments,
- children uniform assessments, and
- data management reporting.

Purpose: WebCARE was developed to improve the integrity and consistency of consumer data available for statewide resource management.

Overview:

Design, programming, and implementation of the WebCARE system for Resiliency and Disease Management for the State of Texas has been a tremendous undertaking. The complex design and utilization of the Texas Recommended Assessment Guidelines (TRAG) calculator required a strong partnership between Mental Health and Information System professionals. In an effort to keep Mental Health Centers throughout the State of Texas aware and updated with changes being made to WebCARE, information and a schedule for programming changes is regularly published on the Texas Health and Human Services (HHS, formerly MHMR) Intranet.